



STATE OF ARKANSAS

House of Representatives



NEWSLETTER FROM REP. Robin Lundstrum DISTRICT 18

August 5, 2020

HOW TO SAFEGUARD YOUR INFORMATION

If you believe your identity has been stolen and a fraudulent unemployment claim has been filed on your behalf, here are some steps you can take to protect yourself:

1. Change passwords on your email, banking, and other personal accounts.
2. Make a list of credit card companies, banks, and other financial institutions where you do business. Tell them you are a victim of identity theft and ask them to put a fraud alert on your account.
3. Get a copy of your credit report and dispute any fraudulent transactions. You can [request credit reports online](#) from the 3 major credit reporting agencies (Equifax, Experian, and Transunion) or by calling (877) 322-8228.
4. Place a [credit freeze](#) with each of the 3 major credit reporting agencies. Call each of the credit reporting agencies at these phone numbers or visit their websites to freeze your credit.
 - a. Equifax: 800-349-9960 or [freeze your credit online](#).
 - b. Experian: 888-397-3742 or [freeze your credit online](#).
 - c. TransUnion: 888-909-8872 or [freeze your credit online](#).

5. Place a **fraud alert** on your credit file. You can do this by contacting just 1 of the credit agencies to add an alert with all 3 agencies.
6. Take notes about all conversations and keep copies of all records.
7. **Visit the Arkansas Attorney General's website to learn more about how to protect your credit.**

Courtesy of Arkansas Division of Workforce Services.

