



Newsletter From Rep. Robin Lundstrum District 18

August 5, 2020

How to Recognize Scams



- **NO FEES:** There is no fee related to unemployment benefits. The Arkansas Division of Workforce Services (ADWS) will never ask for a debit card or other method of payment in order to process a claim. If you get a phone call from someone identifying themselves as a representative of ADWS, do not give any information to the caller or send money.
- **FALSE WEBSITES:** Make sure to only use official ADWS websites for filing unemployment claims, including ezarc.adws.arkansas.gov, <https://www.arknet.arkansas.gov/>, and pua.arkansas.gov. Several websites advertise that they can assist claimants with their unemployment benefits. Some of these sites offer services free of charge while others charge for services. ADWS will never ask you to pay a fee for assistance with your claim. The sites often ask for confidential, private information such as your Social Security number, address, work history, and email address. Beware of emails from these scammers with links to these false websites.

- **NO REQUESTS FOR SSNs/ BANK INFO:** ADWS does not send text messages, emails, or initiate calls to claimants requesting they provide us with their Social Security Numbers and/or personal banking information.
- **NO SURVEYS:** ADWS does not pay claimants to take surveys. If you receive an email requesting you complete an online survey that appears to be from ADWS or the State of Arkansas, do not complete the survey. This is likely an attempt to get your personal information.

Courtesy of Arkansas Division of Workforce Services.

